

OptiProtect™ 3S



Your needs. Your performance.
Our **Smart Service Solutions.**

OptiProtect™ 3S is Guerbet's original suite of technical Services and Support brought to you by our readily accessible, factory trained, and certified experts that are committed to making continuity in your daily operations their priority.





OUR MISSION

As a pioneer in medical imaging, Guerbet's mission is to provide healthcare professionals with contrast media, medical devices, and innovative solutions for diagnostic and interventional imaging, to improve patient prognosis and quality of life.

We are proud of the dedicated teams that support you in your daily operations to solve your issues and enhance your performance. Technical Servicing and Support is about performance, responsiveness, and efficiency. It is also about trust, accountability, and reliability. OptiProtect™ 3S is our commitment to protect you.



OptiProtect^{3S} A DEDICATED TEAM OF CERTIFIED EXPERTS READY TO RESPOND

Our Engineers and Official Partners are trained on-site at our centers of excellence located in our manufacturing facilities in Cincinnati (USA) and Lyon (France).

They are awarded a **Guerbet Training Certification** that demonstrates attainment of the highest standards of equipment knowledge and exceptional technical expertise. Their certifications are renewed every 24 months.



OPTIPROTECT™ 3S SERVICE AGREEMENTS



Designed to protect the lifetime of your injection solutions, OptiProtect™ 3S can be tailored to address your challenges so that you can focus on enhancing patient care.

SUPPORT

Preventive Maintenance Agreement

- ✓ **Planned Annual Maintenance:** meet standard maintenance requirements
- ✓ **Controlled Costs:** labour and travel for Preventive Maintenance included
- ✓ **Risk Management:** 10% discount off the listed price of genuine spare parts, guaranteed 90 days when installed by a Guerbet Certified Engineer.

SHIELD

Full Protection Agreement

- ✓ **Planned Annual Maintenance:** meet standard maintenance requirements
- ✓ **Expert Support:** direct access to Guerbet's network of factory trained Engineers for both remote and on-site assistance, support, and guidance
- ✓ **Full Coverage:** unlimited on-site visits, including parts, labour, and travel.

SECURE

Comprehensive Continuity Agreement

- ✓ Rely on the expert coverage level of the OptiProtect Shield full protection agreement
- ✓ Maintain your daily operations while we maintain your equipment
- ✓ **Optimized Uptime:** complete protection of your investment with a Guerbet Factory Certified Loaner unit**.

SELECT

Flexible Options For Tailored Support




Visit our webpage to learn more about your local teams commitment.

*during time of repair. **subject to local availability. Terms and conditions may vary.

Scan to find out more



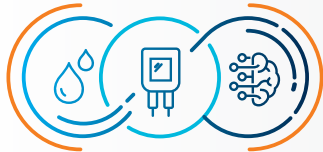
OPTIPROTECT™ 3S: YOUR NEEDS. YOUR PERFORMANCE. GUERBET'S SMART SERVICE SOLUTIONS

	 SUPPORT	 SHIELD	 SECURE
PREVENTIVE MAINTENANCE	✓ Annual planned Preventive Maintenance	✓ Annual planned Preventive Maintenance	✓ Annual planned Preventive Maintenance
UPDATES	✓ Essential Software Updates	✓ Essential Software Updates	✓ Essential Software Updates
SUPPORT CENTER	✓ Direct access to our expert remote support center	✓ Direct access to our expert remote support center	✓ Direct access to our expert remote support center
SPARE PARTS	✓ 10% off all Original Spare Parts. ✓ 90 days warranty	✓ Fully included	✓ Fully included
LABOUR AND TRAVEL	✓ Included for Preventive Maintenance	✓ Fully included. No exception	✓ Fully included. No exception
CORRECTIVE MAINTENANCE	x	✓ Unlimited On-site visits and Corrective Maintenance	✓ Unlimited On-site visits and Corrective Maintenance
LOANER INJECTOR	x	x	✓ Continuity** - Factory certified loaner unit for maximized uptime*

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Optiprotect is a trademark of Guerbet

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Optiprotect™ 3S is part of UNIK, our tailored solutions for Diagnostic Imaging



UNIK
Tailored interconnected solutions
driving your journey to excellence

www.guerbet.com



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